



Logan Regional Medical Center

June 1, 2011

Dear Victor,

I want to thank you for the three collection In-service training seminars **CREDITWATCH University** performed at Logan Regional Medical Center.

They have benefited our facility by effectively motivating my staff. The self-confidence and customer service techniques have polished our approach as we service our community. For this reason our collection results have increased and we have surpassed our goals.

Tim Matney

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