

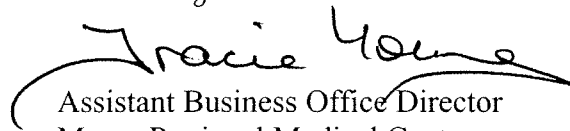
**ACADIAN**  
MEDICAL CENTER  
A CAMPUS OF MERCY REGIONAL MEDICAL CENTER

May 26, 2011

To Whom It May Concern:

Here at Acadian Medical Center we were hitting our up front cash targets most every month but it was mainly a few of our clerks who were generating most of the money. Having everyone go through the Credit Watch Collections training program really built the confidence of the other clerks and we have had much more success. Thank you for the tools and inspiration to have a strong collection process.

*Tracie Young*



Assistant Business Office Director  
Mercy Regional Medical Center  
Phone (337)580-7804  
Fax (337)580-7819